

# Help portal for refugees from Ukraine

The Federal Government's help portal "Germany4Ukraine" is the central, digital contact point for Ukrainian refugees with support services for a smooth start and a long-term stay in Germany.

Under [www.germany4ukraine.de](http://www.germany4ukraine.de), you will find a comprehensive offer of information and services in multiple languages in Ukrainian, Russian, English, and German. All portal content can be accessed both via the website and via a mobile application which is made available for download in the popular app stores. The expansion of the portal is being driven forward continuously.

## Information

The platform bundles a wide range of up-to-date information on topics such as entry, return, health care, job search, training opportunities, accommodation, support services for family and child, as well as mobility and leisure activities. Via the "Germany4Ukraine-Lotsen" which is integrated on the start page, users can quickly and easily access the information they are looking for along a path of predefined questions and answers. The information offered by the portal is continuously optimized and expanded.

## Services

Different administrative services are integrated on "Germany4Ukraine". Among other things, the portal can currently be used to apply for an electronic residence permit. Furthermore, an online service for applying for participation in integration courses is integrated. An inclusion of further services is planned and is currently being prepared.

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Short version

# Help portal for refugees from Ukraine

With a comprehensive range of information and online services, the help portal “Germany4Ukraine” offers Ukrainian refugees a central and trustworthy digital contact point, with support services for a smooth start and a long-term stay in Germany. Information and services are available in multiple languages in Ukrainian, Russian, English, and German. The expansion of the portal is being driven forward continuously.

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